



TBR Limited Protection Policy

Thank you for your interest in Transmax brand tires for your vehicle. We are proud of the quality and performance of the wide range of Transmax products and we understand that your continued satisfaction is essential to our success.

Eligibility

This **Limited Protection Policy** applies to Transmax brand all-steel medium truck tires purchased on or after January 1, 2022, or, in the absence of proof of purchase, tires with a manufacturing DOT code reading 4021 or later. Eligible tires are covered by this **Limited Protection Policy** for up to 72 months from the date of purchase or tire manufacturer date. This **Limited Protection Policy** applies to the original owner of new Transmax branded all-steel medium truck tires that are operated in normal service, and used on the same vehicle on which they were originally installed according to the vehicle manufacturer's recommendations. Only Transmax tires purchased and operated in the United States and Canada are covered by this Limited Protection Policy.

6/50 Free Replacement Limited Protection Policy

Transmax brand all-steel medium truck tires are covered by AOT for defects in workmanship and materials for the life of the original tread of a new tire less 2/32" (the life of the original usable tread ends when the tire tread has worn down with only 2/32" remaining, at which point the tire is considered to be fully worn out). If a defect in workmanship and materials is found in any Transmax brand all-steel medium truck tire within the first 50% of tread wear (percentage will be calculated based on difference of tread tire depth minus 2/32" compared to the original tread), AOT will refund the cost of a replacement Transmax brand all-steel medium truck tire plus the cost of mounting and balancing as follows:

- A) The defective Transmax brand all-steel medium truck tire must be replaced with a comparable new Transmax brand all-steel medium truck tire by an authorized dealer. Proof of replacement will be required.
- B) Costs of mounting and balancing will be refunded to a maximum of \$16.00 per tire. Written proof of these will be required.
- C) Applicable taxes on the new tire shall be borne by the owner.
- D) 50% free replacement applies to new first-quality tires only. Blemished, retreaded and road hazard tires are specifically excluded.

Prorated Tire Replacement Limited Protection Policy

If a defect in workmanship and materials is found in any Transmax brand all-steel medium truck tire not covered in the **6/50 Free Replacement Limited Protection Policy**, a credit will be given toward the purchase of a comparable new tire in proportion of the original usable tread of the new Transmax brand tire (percentage will be calculated based on difference of tread tire depth minus 2/32" compared to the original tread). Applicable taxes on the new tire and costs of mounting and balancing service will be borne by the owner. Adjustment on out-of-balance or out-of-round tire is allowed only during the first 2/32" of the original tread.

Casing Limited Protection Policy

Transmax brand all-steel medium truck tires are covered when the tire becomes unserviceable or non-retreadable due to a defect in workmanship or materials. A predetermined casing allowance will be provided. The Casing Limited Protection Policy is valid during the second retreaded life or for 72 months from the date of manufacturer, whichever comes first. The second retreaded life is considered to end when the remaining tread on the second retread reaches 2/32" or less. If an examination shows that a casing of a Transmax brand all-steel medium truck tire failed from workmanship or materials, AOT will give credit toward the purchase price of a comparable new Transmax brand all-steel medium truck tire in the amount indicated below:

All 17.5 inch rim sizes:	\$20.00
All 19.5 inch rim sizes:	\$20.00
255/70R22.5	\$50.00
11R22.5, 12R22.5, 295/75R22.5	\$60.00
11R24.5, 285/75R24.5	\$60.00
315/80R22.5	\$60.00
385/65R22.5 & 425/65R22.5	\$80.00

What is not covered by this Limited Protection Policy?

A) All AOT **Protection Policies** are limited to the original purchaser and the original vehicle on which they are mounted for a period of 72 months from the date of manufacture and are not assignable to subsequent purchasers or vehicles.

B) This **Limited Protection Policy** is applicable only in the United States and Canada and any tire used or equipped on a vehicle registered or operated outside the United States and Canada are not covered by this Limited Protection Policy. C) The following is not covered by the **Limited Protection Policy**:

1) Tire is branded or marked "Non-Adjustable" (N/A) or "Blemished" (Blem), or previously adjusted.

2) Failure, damage or irregular wear due to: a) road hazards (i.e. puncture, cut, snag, impact breaks, etc.), wreck collision; b) fire, accident or vandalism; c) mechanical conditions of vehicle, including improper alignment, improper inflation, improper mounting, wheel imbalance, faulty shocks or brakes; d) overloading the tire beyond maximum load capacity stated on the sidewall; e) mis-application of tire, use of improper inner tube; f) alteration of the tire or addition of alien material or transfer from one vehicle to another; and g) radial truck tire failed due to faulty retreading or material.

3) Cost of mounting and balancing service except as noted above.

4) Loss of time or use, inconvenience or any incidental damages to include cost of towing or transportation, related property damage or consequential damages of any type or nature except as prohibited by law.

5) Tires older than 72 months from the date of manufacture as determined by the DOT/Serial number.

Owner's Obligations

In order to be eligible for the AOT **Limited Protection Policy** service, the owner must: A) Present the defective tire to an authorized dealer from which the original purchase was made. B) Present proof of purchase to the satisfaction of the dealer. C) Complete and sign an AOT **Limited Protection Policy** Claim Form, which is available at any authorized dealer. D) Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services rendered including FET.

Disclaimer

This **Limited Protection Policy**, or any **Protection Policy** stated or referred to herein, is exclusive and in lieu of any other **Protection Policy** regarding the quality of Transmax brand all-steel medium truck tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. This Limited Protection Policy is subject to change without notice.